AML/CFT PROJECT

WHAT?

A Anti-

M Money

L Laundering &

Countering

F Financing of

T Terrorism



Have systems and controls in place to detect and deter money laundering and terrorism financing through our business.

WHY?

Each year about



\$1.35 BILLION

from the proceeds of fraud and illegal drugs is laundered through everyday New Zealand businesses like the TAB. We need systems and processes in place to make it harder for criminals to profit from and fund illegal activity.

SO WHAT NOW?

From **1 August 2019**, we must comply with the **AML/CFT Act**, which requires us to know more about our customers, and sometimes about where their money comes from. There are other requirements we must meet, including



Remediating existing account customer records



Reporting our AML suspicions



Monitoring betting activity



Vetting staff



WE HAVE A NUMBER OF STREAMS OF WORK IN PLACE TO ENSURE WE MEET OUR AML/CFT OBLIGATIONS FROM 1 AUGUST 2019 [SEE NEXT PAGE FOR AN OVERVIEW OF EACH STREAM]



TRAINING



RECORD KEEPING



FUTURE STATE OPERATING MODEL



VETTING STAFF



REMEDIATING EXISTING ACCOUNT CUSTOMER RECORDS



RELIANCE ON AGENTS



TRANSACTION MONITORING



CUSTOMER IDENTIFICATION



CHANGE
MANAGEMENT &
COMMUNICATIONS

AML/CFT STREAMS



TRAINING

Implement a training programme that ensures all staff and stakeholders understand the regime and can carry out their AML/CFT obligations effectively.



RECORD KEEPING

The length of time different types of records must be retained.



FUTURE STATE OPERATING MODEL

Business and risk programme post 1 August 2019 to ensure our ongoing compliance.



VETTING STAFF

Checking a person's background via records such as criminal record history, for anything that may make them unsuitable for their role.



REPORTING / AML/CFT PROGRAMME ASSURANCE

Provide an annual report to our supervisors, to help them understand how NZRB meets our AML/CFT obligations.



REMEDIATING EXISTING ACCOUNT CUSTOMER RECORDS

Ensure that our customers are AML/CFT compliant by having evidence of their date of birth, physical address, customer ID details and source of wealth (for high value customers).



RELIANCE ON AGENTS

Strengthen contractual arrangements, processes, policies and procedures so that our TAB Agents (pubs, clubs, SST sites, casinos and racing clubs) can comply with the regime.



TRANSACTION MONITORING

Monitor transactions (deposits, withdrawals and bets). This will help identify any changes in a customers betting behaviour, trigger necessary alerts such as spikes in deposits, and generate reports as required.



CHANGE MANAGEMENT & COMMUNICATIONS

Keep NZRB and its agents up to date with the AML/CFT programme, support the project streams in their delivery, and develop a positive culture in a sustainable business setting for AML/CFT compliance.



CUSTOMER IDENTIFICATION

Carry out Customer Due Diligence (CDD) before opening accounts or conducting occasional transactions.