

Customer Direct Research Incentive Promotion 2010/11 TERMS & CONDITIONS

1. This promotion opens on Sunday 1st August 2010 (at 12am) and closes at midnight Thursday 31st March 2011.
2. To be eligible for this promotion, all entrants must reside in New Zealand and be over 18 years of age. The New Zealand Racing Board (NZRB) reserves the right to require any entrant to produce identification and / or proof of age.
3. To be eligible for this promotion, entrants must fully complete an online NZRB survey using the Customer Direct service between 1st August 2010 and 31st March 2011. Once NZRB has received a fully completed NZRB survey, you will be automatically entered into the prize draw. A fully completed survey form shall include the entrant's First Names, Surname, and Date of Birth. Each applicant can only complete one online survey per event, and be eligible for entry into the promotion, once.
4. Board members, employees, agents (and agent's employees) and contractors of the NZ Racing Board/TAB and the Immediate Families of such persons are not eligible to enter this promotion or to win prizes. "Immediate Family" of a person means the parents, siblings, children, and spouse or partner (whether legal or de facto) of that person.
5. A random computer selection from all eligible entries will be made in the week of the 4th April 2011. This draw will be scrutinised by a designated NZRB Risk, Legal or Audit personnel. The final decision in respect of any winning entry will be at the sole discretion of the Head of Risk, Legal and Audit of the NZRB and no correspondence will be entered into.
6. The entrant is responsible for supplying correct contact details when completing the online survey. The NZRB will attempt to contact the winner within the week commencing the 4th of April 2011. If the NZRB is unable to contact the selected winner by the 18th April 2011 (after making reasonable efforts to do so), another respondent may be selected by the random process on the same terms and conditions as the original draw.
7. The winning entrant will receive a prize package (the **Prize**) for two adults to fly Air New Zealand economy class, to either Taupo or Queenstown (Winning entrant to choose destination). The prize package includes return flights from the winning entrants nearest Domestic Terminal to either Taupo or Queenstown, ticket taxes and surcharges, car hire for 5 days, an adventure package, (Taupo adventure package: 2 x Adult Huka Falls Jet pass, 2 x Adult Orakei Korako Thermal Park admission, 2 x Taupo Bungy Jump, 2 x White Water Rafting with Kiwi River Safaris or Queenstown Adventure package: 2 x Adult Shotover Jet pass, 2 x Gondola and three luge ride pass, 2 x Milford Sounds Cruise pass, 2 x AJ Hackett Bungy Jump) and accommodation for 5 nights at either Taupo or Queenstown with a maximum prize value of \$5000. There is only one prize package available.
8. If the winner is unable to use the prize package for the date that is booked, the NZRB will not be liable for any direct or indirect costs or losses incurred by the winner in rescheduling the prize package and the NZRB will not reschedule the prize.
9. The prize package must be taken by October 31st 2011.
10. The prize package excludes Travel Insurance, Tips and Gratuities to drivers, guides, porters and waiting staff, travel insurance policies, portage, petrol costs, or items of a personal nature, including, but not limited to drinks, room service, mini bars, laundry, and phone bills.
11. The prize is not transferable or convertible for other alternatives or exchanged for cash.

12. The winner agrees to be involved in any promotional activities stipulated by the organisers of the promotion, including but not limited to photographs and publication of the winners' name.

13. If for any reason this promotion is unable to be run as planned for any reasons beyond the control of the NZRB, the NZRB reserves the right in its sole discretion to cancel this promotion.

14. The NZRB reserves the right to disqualify any entrant for tampering with the entry process or attempting to act in a fraudulent or dishonest manner.